

Torbay Economic Strategy 2013-2018



www.torbaydevelopmentagency.co.uk

Publication date: July 2013

This document can be made available in other languages and formats. For more information please telephone 01803 208973

Contents

Contents	3
Mayoral Foreword	4
Executive summary	6
Objective & Priorities	8
Objective	8
SWOT Analysis	
Priorities	13
Priority 1- Driving business growth	13
Priority 2- Sustaining the core economy	14
Priority 3 – Raising skill levels and creating opportunities for all	15
Priority 4 – Nurturing the knowledge economy	16
Delivery	18
Action plan	19
Driving business growth	21
Sustaining the core economy	
Raising skill levels & creating opportunities for all	
Nurturing the knowledge economy	36
Monitoring	40

Mayoral Foreword

Since becoming Mayor of Torbay I have been committed to turning Torbay's potential into the successful and prosperous economy we all want. We are a place of great economic potential. We are building the South Devon Link Road and it was my great privilege to be the Mayor of Torbay that received this funding for an investment that will be a game changer for our economy. I am pleased to report Devon has received EU Transition Status which means Torbay and more importantly inward investors coming to Torbay to create jobs and wealth will get increased EU funding and support. Over the past two years we have put considerable effort into making this happen and now we will put even more effort into making it work for us.

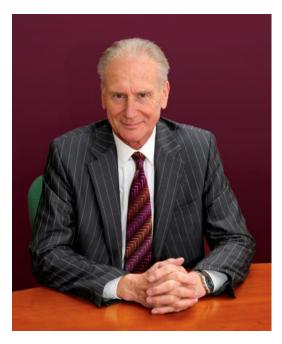
I recognise that Torbay will need to realise its economic potential by working with its neighbours. That is why I have committed to improve our partnerships across Devon. We are a key signatory to Plymouth City Deal that will boost the economy of South Devon and I have created an Enterprise Task Force with Teignbridge and South Hams. This will enable us to coordinate our efforts as we all know we are stronger if we work together. That is why I am working hard as Torbay's representative on the Heart of the South West Local Enterprise Partnership (LEP). This group is the key interface between Government, business, universities and the wider local public sector for the whole of Devon, Plymouth, Somerset and Torbay. It is my role to ensure that our whole LEP area and Torbay maximise their economic potential.

This economic strategy is about realising our potential to boost our economy. The work we have been doing over the past two years is starting to pay dividends with new businesses starting and the recent award of £1.35 million from the Coastal Communities Fund to create 350 new jobs. BT is investing significant sums so we will have superfast broadband which is vital in any modern economy. The work we are doing with our local businesses from new start ups, to saving existing jobs and creating new is delivering on my top election priority of jobs, jobs, jobs.

I understand the value of our tourism sector and have made a major commitment to it with the investment in the RICC and the support I have given to promoting events across the Bay. The partnership working we have with South Devon College, whose Energy Centre and Studio School will make a real impact on two important sectors, and the NHS are all making a tangible difference to our economic performance. We need to continue to build to make the most of the international airport we have on our doorstep, to let the world know how great our schools are and that arguably we have the best quality of life opportunities in the Country.

Since becoming Mayor I have been working to create new jobs, save jobs where they could be lost and create investment to promote the sustainable growth of our economy to improve everyone's quality of life. This Strategy includes the successes we have had such retaining Sutton Seeds within the Bay, inward investment and projects that are creating 800 jobs and the funding of approximately £320m¹ that has been invested or secured for Torbay since I became Mayor.

Gordon Oliver Elected Mayor and Leader of Torbay Council



¹ This figure includes grant funding, investment in the South Devon Link Road and a number of housing and private sector schemes which have begun or had funding allocated.

Executive summary

This strategy is built on a robust evidence base and provides direction to the Heart of the South West local enterprise partnership, Government and other partners on the economic development objectives for Torbay.

The strategy reflects key changes that have taken place locally and nationally in recent years. It provides a framework for the Council and its partners over the next 5 years, prioritising the creation of jobs for Torbay in the short term and leading to the sustainable growth of the local economy in the longer term.

The proposed actions seek to capitalise on the award of funding for the South Devon Link Road which presents the opportunity of improved access, productivity and attracting new investment for the area.

The strategy will be delivered against a challenging context but is building on successes which include;

- Securing Government support for the crucial South Devon Link Road
- Supporting the private sector to bring forward the development of sites including Oldway, Brixham Town Centre, the Palm Court site, the White Rock Business Park
- Securing planning consent for the third phase innovation centre at White Rock
- Creating over 100 additional jobs through growth in innovation centre tenants
- Growth of the Hi Tech Forum leading to changes in skills provision and the successful MTI conferences
- Continued support for start up businesses through the EU and Government supported programmes where over 150 new businesses have been created
- Establishment of the Ambassadors group in support of the inward investment programme which has seen three relocations and 90 jobs created in the past twelve months
- Development of an action plan for growth of the marine economy in Torbay
- Increased skills attainment in Torbay in particular moving level 3 and 4 skills levels closer to the national average.

This updated strategy and action plan sets out the context for the development of the local economy, the strategy which is being pursued and how we will measure our success.

Through the strategy, and with the local plan, we will aim:

- To create 1900 gross new jobs by 2015
- To develop Torbay as a vibrant economy with its Gross Value Added increasing faster than the regional average by 2020
- To raise residents wage rates to 90% of the South West average by 2020
- To sustain improvements in the skills attainment of local people
- To secure investment to support delivery of the strategy and its action plan

The strategy will prioritise the following activities

- Town centre regeneration:
 - Market led masterplanning, dovetailing with Local and Neighbourhood Plans, to identify appropriate town centre regeneration projects for Torquay Town Centre development by the end of 2013
 - Market led masterplanning, dovetailing with Local and Neighbourhood Plans, to identify appropriate town centre regeneration projects for Paignton Town Centre development by the end of 2014
- Ensuring that the right land, buildings and infrastructure are in place to support business growth:
 - Implement local development orders for White Rock, Torquay Gateway and a town centre site to be confirmed
 - To bring forward new and revitalised employment space in the Torquay Gateway
 - Bring forward the Claylands site in Paignton for an employment scheme
 - Supporting delivery of the marine economy action plan for Torbay including seeking support for harbour infrastructure improvements in Brixham and Torquay and improved infrastructure for the fish processing sector
 - To work with the Heart of the SW Partnership and partners to increase investment in economic infrastructure in Torbay
- Growth in and retention of small and medium sized businesses in Torbay:
 - Secure funding for the White Rock Innovation Centre
 - Seek to identify funding in support of small business grants in Torbay
 - Support the tourism sector through continuing to seek to extend the tourism season, increase the number of events and identify the potential for a new all weather attraction.
 - Support home based businesses through the creation of Workhub facilities
 - Develop and deliver with partners a growth programme for businesses and social enterprises including start up support, innovation and export

Objective & Priorities

Objective

To create more full time and sustainable employment by encouraging the growth of existing businesses and the creation of new businesses and social enterprises.

We will achieve this objective by working with the business community, third sector and other partners including the Heart of the South West Local Enterprise Partnership (HoSW). The HoSW partnership has been established with partners across Devon and Somerset and will be critical in ensuring the success of this strategy as the enterprise partnerships will be principally responsible for securing funding for economic growth. Locally the strategy will align with community aspirations as set out through the emerging Neighbourhood Plans and the Local Plan.

The objective is founded on the evidence that underpins this strategy. That evidence demonstrates that the local economy faces a number of challenges while the national and global economies continue to recover from the global recession. Particular challenges that this strategy responds to include;

- o low levels of business growth,
- o regionally high unemployment,
- o a shortage of demand from businesses for full time labour and
- less than optimal infrastructure for business with transport and premises issues regularly being highlighted as barriers by business.²

Torbay does benefit from strong levels of business start ups and has seen improvements in wage rates and skills attainment. It remains by nature of its natural assets and low costs for premises and labour an attractive place in which to locate and grow a business, particularly as the key business infrastructure improves.

Businesses in Torbay have access to European and UK markets, a skilled and motivated workforce, access to research and development, and competitive operating costs. Torbay today offers companies a rare combination of quality of life and quality of opportunity which is enhanced by the approval of the South Devon Link Road. The road will act as a major stimulus for growth in the area, improving access to Torbay, helping businesses get products to external markets more quickly and complementing additional investment in the infrastructure serving Torbay which will encourage faster growth.

Cost effectiveness and affordability are key considerations for business. Rents in Torbay are lower than other parts of the country. The property portfolio is improving with business parks, incubation units and planned developments offering competitively priced space for all types of businesses. This strategy also explicitly identifies the need for space to be brought forward more quickly to accelerate local growth.

² Torbay Development Agency Business Barometer 2012

Employers can benefit from an available workforce with good skills and a low staff turnover rate. Torbay has a higher than average proportion of the working population with NVQ1 and NVQ2 qualifications, and with the help of a progressive local education sector, skill levels continue to improve ahead of regional and national averages. **Torbay offers real opportunities for local businesses and inward investors.**

An indication of the gross full time jobs³ which could be created if a number of committed, contracted, planned and proposed sites and projects come forward is set out below. These are indicative figures and based on the projects and sites being fully developed.

	Gross new FTE
2013-15	jobs
Committed	745
Contracted	530
Planned	295
Proposed	330
Sub Total 2013-15	1900
Indirect jobs	285
Construction jobs (excluding	
SDLR)	480
Total 2013-15	2665
2016-18	
Planned	1150
Proposed	1160
Sub Total 2016-18	2310
Indirect jobs	347
Construction jobs (excluding	
SDLR)	720
Total 2016-18	3377
Grand Total	6042

Committed projects are those which are either in progress or due to start on site shortly. These include Brixham Town Centre, Oldway Mansion and the Energy Centre at South Devon College.

Contracted projects are those where the Council or TDA provides a contracted service which will create jobs, for example business support provision and the Innovation Centres.

Planned projects are those with either a submitted planning application or consent, or where a procurement process is underway. These include Claylands and Clennon Valley.

Proposed projects are those at an early stage or which have yet to secure funding. These include Torquay and Paignton Town Centres and the White Rock Innovation Centre.

³ The job numbers referenced in the table are gross, and therefore do not take into account the issues of deadweight (jobs that would have been created anyway) and displacement (jobs that would have been created elsewhere).

The above projects will result in estimated capital investment from the private and public sectors of circa £400 million over the strategy period.

In order to achieve this projected growth a range of actions are set out in this strategy which will support growing businesses and inward investments. That growth will in turn enable the Council to benefit from incentives such as Community Infrastructure Levy, New Homes Bonus and the Business Rate Retention proposed by Government.

The indicators which impact on the local economy are set out in detail in the supporting evidence review. The data there demonstrates the mix of sectors which are dominant, wage rates, productivity of business and the number of full time jobs available in the economy. These are all indicators of concern as confirmed by childhood poverty figures. However there are positive trends being seen on business start ups and on skill levels.

Torbay Council, through both this updated strategy and the Local Plan, is setting out that its overwhelming objective in the short term is to create more full time employment. To do this means encouraging innovation and ensuring that the Council uses its powers and services to support businesses in making the decision to invest in Torbay.

This updated strategy and action plan sets out that there is a need for the local economy to respond to changing market conditions by ensuring that the assets of Torbay are best harnessed for sustainable economic growth. These assets include the natural environment of the area which underpins the tourism, and other core, sectors of the local economy and the growing skills base that exists in the local workforce and underpins potential future growth of the alternative economy. The entrepreneurial assets evidenced by business starts and the physical assets of the area which will be enhanced by the South Devon Link Road are also important factors in Torbay's future growth.

The strengths of the Torbay economy are set out in more detail in the following SWOT analysis, alongside the weaknesses, opportunities and threats the strategy will need to address if it is to be successful in creating the jobs required.

SWOT Analysis

Strengths	Weaknesses
 Continued business services growth 	 Peripheral location
 Enterprising economy 	 Coastal location limits size of market for
 Attractive natural location – the maritime 	local services
environment and proximity to Dartmoor	 Transport links within Torbay, for
 Quality of life 	example the Western Corridor
 A leading tourism destination 	 Low levels of flexibility & skills in local
 Active business community influencing 	labour market, particularly higher level
the public sector	skills
 Programme of business support from 	 Lack of serviced premises for
local and regional partners is coherent	employment
 Outstanding South Devon College, 	 Too few businesses growing past VAT
already providing some courses linked to	threshold/lifestyle businesses
identified growth sectors.	 Low GVA per head, linked to the decline
 Cost advantages to businesses - 	in higher value employment and
competitive wage and rental costs	manufacturing
 High quality healthcare and research 	 Increasing levels of deprivation and
through the hospital	worklessness – in particular child poverty
 New Energy Centre at South Devon 	 Low (and decreasing) levels of job
College	density
 Improving higher level skills 	 Ageing population
• Hi-Tech Forum is a world-class network	 Lack of R&D and weak links with
which offers the potential for further	universities
specialization	 Reputation as holiday destination rather
 Potential for clustering through links 	than a business centre
between the hi tech sector and other	 High levels of economic inactivity and
growth sectors including medical	benefit claimants
technology and healthcare	 Housing affordability
 Developing Social Enterprise Network 	 Struggling town centres

O	oportunities	Th	ireats
0	South Devon Link Road as a catalyst for	0	Continued reliance on Tourism &
	growth		Hospitality sector (highest in the country)
0	Business Growth Fund offering	0	Dominance of part time and seasonal
	incentives for growth		employment
0	Development of key sectors in particular	0	Reliance on shrinking public sector
	high tech engineering and healthcare		employment with sustained government
0	Capitalise on demands of ageing		funding cuts
	population to become a market leader	0	Impact of benefit reform
	within the healthcare sector	0	No university means a lack of graduate
0	Develop retail offer		retention with 18-30 workers and young
0	Implementation of tourism strategy		talent leaving the Bay to continue their
0	Improvement to rail and other forms of		education
	public transport (frequent ferry and	0	Competition from other areas of the
	investment in cycle network)		region, e.g., Exeter, Newton Abbot,
0	Green economy, SW Energy Centre and		Plymouth and Taunton, for funding and
	Marine Energy Park		inward investment
0	Plymouth City Deal	0	Climate change and flood risk
0	Skills development	0	Reduced funding for regeneration &
0	South Devon College and the growth of		economic development
	Higher Education	0	Political instability
0	Development of stronger links with	0	Lack of investment in transport links
	Universities for knowledge transfer and	0	Lack of investment in town centres
	graduates	0	Lower wage costs overseas
0	Increased use of Innovation Centres to	0	Investment incentives on offer elsewhere
	foster new growth through the building of		
	a third centre.		
0	Engagement of knowledgeable older		
	works within the labour market		
0	Independent traders – less reliance on		
	big chains		
0	Support the language schools in		
	promoting the area and establishing		
	links with new places		
0	Develop private sectors ability to supply		
	public sector		
0	Strengthened inward investment and		
	promotional activities		
0	Collaboration with, and influence of, the		
	Heart of the SW Local Enterprise		
	Partnership		
0	New local plan		
0	The emerging Community Development		
	Trust		
0	Growth through local and business to		
	business procurement		

Priorities

The objective set out above will be delivered through a number of priority actions. These reflect the need to create jobs in the short term but also to grow the knowledge economy and more productive sectors in the medium to longer term.

Priority 1- Driving business growth

This priority will expand the existing business base and increase entrepreneurial activity in Torbay. Both of these are widely acknowledged as being important drivers of economic prosperity. They are important because the creation and growth of new businesses typically creates more jobs than the development of more mature businesses. The presence of enterprising and innovative businesses also increases productivity by improving processes and bringing new products and services to the market.

Delivery of activities such as support for new businesses and social enterprises, connecting growing businesses with access to finance and supporting the growing sectors of the local economy will remain vital because of the continued challenges that the local economy faces.

Key in supporting this entrepreneurial and business growth will be links to the emerging LEP Smart Specialisation Strategy. Being developed as part of LEPs EU Structural and Investment Fund Strategy smart specialisation will focus on the sectors and clusters which drive innovation with the Heart of the South West area. To capitalise on this a number of the activities below focus on the Hi Tech and high value sectors which have been identified as key to driving innovation, and on providing the commercial space required to make Torbay a destination for this type of business.

It is also recognised that competitive economies tend to be those with clearly identifiable specialisms or clusters of activity, which stimulate productivity growth. The actions here will seek to engage businesses in networking with others in their sector, or in related industries to improve local supply chains, inter-firm trading and help to strengthen local clusters.

Activities to be delivered under this section will ensure that an effective range of business support services and facilities are in place. These aim to increase the rate of business startups, support business growth and help to create a climate of entrepreneurship. They support businesses by providing advice, facilities and the services they need in their different stages of development.

Key actions

- Torbay Enterprise Areas The enterprise areas are key development sites within Torbay. Financial incentives through the Torbay Growth Fund will be complemented by Local Development Orders enabling suitable businesses to move onto the sites quickly and with reduced planning restrictions.
- Claylands One of the sites identified as a potential enterprise area is Claylands. Closely linked to the existing industrial areas in Paignton there has been a great deal of interest from businesses in the site. However, the challenging rental market in Torbay means the cost of servicing the site makes development prohibitively expensive. By putting the servicing in place the site will be opened up for employment use and job creation.

 Business support programme – Torbay currently has a successful business support programme, and the continued development of this is essential to delivering the objective of this strategy. This action will include support for start up and existing businesses such as access to finance and business mentoring and advice.

Priority 2- Sustaining the core economy

Retaining investment and strength in the core sectors of the economy is critical to the economic performance of an area. The core sectors of the Torbay economy include fisheries, tourism, retail and healthcare. These sectors account for a large proportion of employment within the Bay, with 23% of people employed in the healthcare sector and one in six people (17%) in employment in the Bay working within tourism related industries. Fisheries continue to be an important part of the economy for Brixham in particular and the strengthening of this is identified within the Neighbourhood Plan.

Strengthening and adding value to these sectors will require that the connectivity and accessibility of Torbay is optimised and quality of life for workers and businesses is enhanced. As global and national competition for investment intensifies Torbay needs to ensure it provides attractive locations to enable investment, and a distinctive offer to promote the area.

The activities here seek to increase confidence in the local economy and for inward investors through planned infrastructure improvements and other investments that support the traditional sectors of the local economy namely tourism, retail and fisheries. The actions promote appropriate uses of sites and premises, and facilitate their development through agreeing planning frameworks and working with developers, linked to priority sectors.

Key actions

- Town centre regeneration Businesses and the community have highlighted town centre regeneration as essential to improving the Torbay economy. A number of projects have been identified within this action including a development of a Torquay town centre regeneration scheme, redevelopment of Station Lane in Paignton and identification of a new use for the Coastguard Station in Brixham.
- Identification of a new visitor attraction The tourism strategy highlights the need to identify new visitor attractions to diversify the Torbay offer.
- Supporting an expansion of events to extend the tourism season In addition to the visitor attractions detailed above the strategy also supports the need to extend the tourism season by developing through projects such as development of activity sports and the creation of a training hotel.
- Supporting delivery of the marine economy action plan for Torbay including harbour infrastructure and infrastructure for the fishing sector The marine economy action plan details a number of activities to better use our coastline which are supported through the strategy. This includes development of a fish processing park to retain the value of the catch locally, Torquay Harbour Extension, development of the Northern Arm in Brixham and development of the marine science sector.

Priority 3 – Raising skill levels and creating opportunities for all

Skills are a critical driver of competitiveness and productivity. Skilled workers are more readily employed, and once at work are more productive and have the capability to take on more complicated and productive tasks. Conversely, low educational attainment and skills levels are often cited as one of the principal reasons for productivity gaps between different areas of Great Britain, and between Britain and other countries.

Closely related to low skill levels, worklessness is often characterised by multiple disadvantage. Some categories of individuals face a number of barriers to participating in the labour market and a higher risk of being workless. The activities here, based on the Work & Skills Plan, seek to co-ordinate local interventions in this area, improving productivity through workforce training and aligning education provision with business needs. Within this there is also a need to ensure those in need of employment in Torbay have improved access to opportunities across the wider South Devon area. This work will be supported by the activity of the emerging Community Development Trust with its aim to promote economic and social regeneration.

Skill levels within Torbay continue to improve at most qualification levels. This improving picture is testament to the work which has been done in this area by a number of partners. However the number of working age residents qualified to NVQ level 3 and 4 remains below the regional and national average, as the economy develops and higher skills are required this will need to be addressed if the economy is to grow.

While school attainment is good, this consistently lower proportion of working age residents qualified to the highest level could be due, in part, to a lack of graduate roles within the Bay. Talented young people do not see opportunities within the Bay so choose to move away. By developing key sectors in the economy and working with businesses to highlight graduate roles this is a trend which can be reversed.

While there is no university in the Bay, South Devon College, working in partnership with Plymouth University enrolled 500 students onto its Higher Education courses in 2012. Many of the emerging sectors in the Torbay and South Devon economy require graduate level skills, and the College has identified that to achieve this growth, an increasing supply of graduates is needed with skills in these areas. The College's higher education curriculum provision maps well to the identified local priority sectors and there is a strong shared ambition to grow the availability of HE provision locally.

To improve the skills of existing employees this strategy supports improved collaboration and links between local business and higher education institutions. Developing the right mix of courses and increasing awareness of the jobs available within Torbay, for example within the hi-tech and manufacturing sectors, will ensure a trained workforce is available locally and does not need to be recruited from elsewhere.

There is also a need to ensure training is available locally in more specialist sectors such as fish processing, adding value to the Brixham catch by ensuring it is prepared in Torbay rather than transported to other parts of the country.

Key actions

- Strengthening links between local education and training providers and local businesses

 Feedback from local employers suggests school leavers are not always employment ready, or lack the specialist skills needed in specific industries. By better linking the needs of employers with local education and training providers we can ensure local school leavers can meet business needs.
- Development and delivery of the Torbay Works Programme Torbay has an above average unemployment rate, and the need to address this is identified within the strategy. By creating a 'one-stop shop' for back to work support under the Torbay Works banner the process for securing employment will be simplified.
- Development and delivery of the Key Sector Workforce Development programme There is a need to work with businesses to identify specific skills gaps and priorities, before working to address these. This project will develop programmes which meet business needs and give people within Torbay the skills needed to meet the identified gaps.
- Supporting Social Enterprise Development Social Enterprise can help support some of the most disadvantaged in our communities back into employment. Through development of the Torbay Social Enterprise Network this project will facilitate opportunities for social enterprise and encourage collaborative working.

Priority 4 – Nurturing the knowledge economy

There is a growing understanding of the strengths and weaknesses of the local economy in relation to the distribution of businesses across sectors of the economy. Manufacturing and hi tech related businesses remain important components of the local economy and offer the opportunity for future growth if supported in the correct way. The importance of improved broadband speeds and use of ICT in growing the knowledge economy should not be underestimated. As such there is a need support local businesses to exploit the opportunities available through ICT, ecommerce and the superfast broadband across Torbay.

Torbay is already home to a number of advanced electronics businesses. Silicon Valley headquartered businesses like Oclaro and Spirent are thriving, alongside homegrown successes like Syntech Technologies. Add in Gooch & Housego, Digitron, Eltek Semiconductor and the Hi-Tech Forum is a world-class network which offers the potential for specialisation and further growth alongside related sectors including medical technology and healthcare. The success of the Torbay Hi Tech Forum demonstrates that companies are enthusiastic about the opportunities of collaboration to promote the area as a career location, to improve links between education and the knowledge sectors and to grow their businesses.

Torbay has high potential in marine related industries. Astra Zeneca continues to maintain its world-class Environmental Laboratory research facility at Brixham. Marine life and environmental research is also boosted by the presence of two leading universities; Plymouth and Exeter plus South Devon College, creating opportunities for a regional network of research and development.

Torbay is at the heart of a strong health-based research corridor running from Exeter to Plymouth, taking in the renowned Peninsula Schools of Medicine and Dentistry. The Horizon Centre, based at Torbay Hospital is also a centre of excellence operating as a hub for many innovations. This environment offers opportunities for entrepreneurial start-ups to supply assisted living and related healthcare technologies.

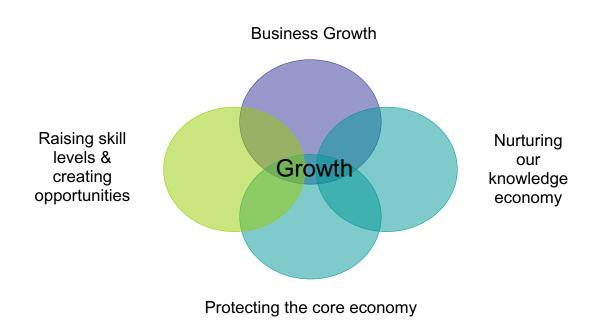
It is recognised that sectors such as these which could benefit from specialised advice, marketing, and research and development need to be supported. The activities set out here will improve the provision of specialised support for those firms. Research carried out by the TDA has clearly evidenced that many companies are concerned about recruitment of talent into their business and there is a requirement for a concerted campaign to raise awareness of the opportunities open to people here both graduates and school age children. Other issues that will be addressed include improving support for businesses in identifying and submitting bids for appropriate funding and improving supply chain connections.

Key actions

- Development of the medical and healthcare technology sector Torbay has an above average older population coupled with assets such as Torbay Hospital and an established Hi Tech sector. The strategy identifies development of a medical/healthcare cluster as a real opportunity to grow knowledge based employment in Torbay.
- Improving technical skills in support of the local hi tech sector Torbay has a legacy of Hi Tech businesses who are keen to remain in the Bay, but to do this they need to be able to recruit suitably trained employees locally, By raising awareness of the opportunities for young people in the sector the future of the sector can be secured.
- Further expansion of local higher education provision Torbay currently loses many of its graduates, who relocate for university and do not return until later in life.
 Development of HE provision will support graduate retention within Torbay.

Delivery

The priorities and actions contained in this strategy are proposed to create the conditions for sustained job growth in Torbay.



Delivery of this strategy will require leadership from the Councilman strong working relationship with the private sector and other partners and investment. The Council's economic development company, Torbay Development Agency, will be instrumental in delivering the actions alongside other partners which will include the HoSW LEP and others.

Council leadership of this strategy will be critical and it will be important that relevant corporate policies and functions are aligned to support the objective and priorities set out in this strategy and to maximise the opportunity to successfully deliver the objective. The Council and the wider public sector continue to have a major influence on the economy of Torbay, both as employers and as large buyers of goods and services.

Delivery of this strategy will require significant investment from the private and public sectors. Proposals such as the enterprise areas with Local Development Orders are designed to make it easier for the private sector to invest in Torbay. Turning to public sector funding the way in which Government seeks to allocate funding is changing. Government endorsement of Lord Heseltine's report⁴ means a significantly increased role for LEPs in driving economic growth. As such the growing importance of the HoSW LEP and the role it will play in setting strategic priorities and allocating funding in the future should not be underestimated.

From 2014 onwards European funding which Torbay has historically benefitted from will be channelled through LEPs, and from 2015 a large proportion of Government funding will be allocated into a 'Single Local Growth Fund' which LEPs will bid into. This strategy will form the basis for Torbay's case for investment and it will be important to ensure links are made between the strategy and the LEPs emerging EU prospectus.

⁴ "No stone left unturned" October 2012

Action plan

The projects set out here are proposed as a specific response to the economic evidence and to promote the immediate priority of creating jobs. The action plan will be crucial in influencing the Heart of the SW Enterprise Partnership strategy and ensuring that the investment priorities for Torbay are understood and supported by the activities of the HoSW partnership.

The action plan also prioritises key actions which are aimed at addressing issues which businesses agree are affecting the Torbay economy such as shortage of appropriate sites and premises (40%), a weaker than desired infrastructure (70%), low levels of business growth (93%) and lack of skilled workforce $(45\%)^5$. Together these actions form a package of activity, setting out how a combination of well developed, interlinked projects can grow the Torbay economy and create jobs over the lifetime of the strategy and beyond. This joined up approach is essential if Torbay is to successfully bid into future Government funding, as is ensuring projects are developed to a level where they can be implemented quickly.

The actions include a number which have been drawn from other strategies including:

Work & Skills Plan - The focus of the Work and Skills Plan is concerned with creating a healthy labour market and improving the employability of local residents, within this helping people back into work and ensuring that individuals are encouraged to develop their skills once in employment in order to maintain their employability and progress within the labour market. Delivery of the projects under this area will improve in young people's career aspirations and positive attitude towards work and specifically it will

- An increase in the number of local residents in sustainable employment.
- Improved engagement between local schools and other training providers with businesses in key growth sectors.
- Improved opportunities and local career prospects for graduates and higher level skilled residents. An increase in skills provision appropriately delivered to meet articulated business need.

Emerging Local and Neighbourhood Plans – The strategy has drawn heavily on the evidence base collated for 'A Landscape for Success', the emerging Local Plan. The Local Plan will be closely linked to delivering the objective of job creation set out in this strategy and as such many of the priorities set out in the planning document are reflected below including:

- More vibrant town centres
- Creation of employment space

⁵ Autumn 2012 Business Barometer Survey

- Work to develop the existing tourism offer while developing new opportunities linked to key sectors such as marine
- Identification of the top class research and development facilities available within the hi tech industry in Torbay

The Neighbourhood Planning process in Brixham, Paignton and Torquay is ongoing. We recognise the importance of these documents alongside the Local Plan and have sought to include projects which are identified within them which will deliver economic growth. The actions vary across the three towns and this is reflected in the plans, but importance is placed on:

- Town centre regeneration
- Employment space in keeping with each area and its key industries

Maritime Economy Action Plan - The focus of the Marine Economy Action Plan is to assess the potential for development of the marine economy in Torbay. It identifies opportunities and appropriate actions needed to deliver outcomes which are linked to the economic strategy. These outcomes will include:

- An increase in the number of businesses operating in the marine economy.
- An increase in the number of people employed in the marine economy.
- An increase in the proportion of people employed all year round in the marine economy.
- An improvement in the productivity of existing marine economy businesses.
- Stimulating or identifying new markets for marine businesses to provide goods and services for.
- Attracting new marine economy and businesses into Torbay.
- Enhancing the existing forum offer.
- Enhancing and sustaining the environment and Torbay's natural assets as well as enhancing opportunities for disadvantaged people in Torbay.

Tourism Strategy – Tourism continues to be an integral part of the Torbay economy, with 17% of the workforce employed in tourism related industries, and is supported through the English Riviera Tourism Company. However, the Tourism Strategy demonstrates that Torbay can no longer rely on traditional long stay tourism, and that the industry must diversify to meet the needs of the modern holiday market. It identifies five key opportunities for growth;

- Maritime leisure
- Agatha Christie legacy
- Global Geo Park Status events,
- Festivals and exhibitions
- Business tourism

Driving business growth

These actions are proposed in order to expand the existing business base and increase entrepreneurial activity in Torbay. Both of these are widely acknowledged as being important drivers of economic prosperity. They are important because the creation of new businesses and the growth of young businesses typically creates more jobs than the development of more mature businesses. The presence of enterprising and innovative businesses also increases productivity by improving processes and bringing new products and services to the market.

Project Name	Description	Likely Outcomes	Scheme Cost	Potential External Funding Source
Access to finance	Work with banks, intermediaries and specialist lenders to raise awareness of funding options for growing businesses and improve their investment readiness.	 Increased success rates for businesses in securing external investment in support of their growth. 	To be confirmed	EU Funding
Torbay Enterprise Areas	A twin track approach to accelerate investment and growth in key areas. This action will introduce a Torbay Growth Fund. This new investment fund will be for Torbay's growing businesses. Expected to be delivered from April 2013. Complementing the financial investment Local Development Orders will also be introduced in three areas to give confidence to	 Provision of new employment space at the location of local development orders. New jobs. Improved business rate revenues 	£1,000,000	Funding Secured

	businesses that their growth plans can be supported and delivered.			
Collaborative Project Development for Hi Tech and High Value sectors	This action is primarily demand driven based on the existing and future needs of companies already in Torbay but also to ensure that those considering investment can see clearly that locally there is a planned programme of sector skills development activity. To date work has begun with South Devon College and NAS to develop an electrical engineering framework. Centrax have also stated that they would be willing to provide 'half baked' apprentices which is another potential avenue that both hi tech and manufacturing forums could take advantage of.	 It would be hoped that other apprentice frameworks or training needs could be identified that supports the Forum. Industrial placements would also help here and help to provide real experience. Member companies would be encouraged to announce available placement opportunities to school/college/university students providing much needed real experience and also an opportunity to promote the Forum on various levels. 	To be confirmed	EU Funding
Maximising the benefits of local procurement	This activity would provide training from the Council, in conjunction with the TDA and Federation of Small Businesses to increase the number of local businesses aware of public procurement opportunities. The project will also promote the benefits of social value which can be added through the procurement	 Increased amount of Council spending retained within local economy. 	To be confirmed	Public sector to be identified

	process and encourage private sector companies to utilise the local supply chain.			
Marketing to Businesses and Students	The Hi-Tech Forum has expressed the need for more awareness raising of the Torbay sector strengths and forum ongoing to support inward investment activities. This activity will provide a slide deck, images and other associated detail and can be adapted to fit. Many of our larger organisations may find this useful to encourage their head office to consider putting more of the business in their Torbay satellite.	 Improved awareness of the strength of the hi tech sector within the local economy. Stronger connections between local schools and the key growing sectors in the local economy 	To be confirmed	Public sector to be identified
Preparing for Export programme	Implement an export programme supported by UKTI and local exemplar businesses. Learn from successful examples such as Export Cornwall. To be specified but look for extra UKTI assistance to support new to export businesses and would require advisory resource, access to market information, support in securing export licenses etc	 Increased numbers of businesses exporting from Torbay. 	To be confirmed	EU Funding UK Trade & Investment
Torbay enterprise and business	To enable the TDA to directly deliver a comprehensive programme of	Businesses assistedJob creation	£2,000,000	EU Funding

improvement programme	business support to raise productivity, rates of enterprise and growth across both the traditional and social business stock. This builds on the current focus on enterprise creation and extends this to include business growth. This would programme would incorporate; intensive start up support, enterprise coaching, access to finance and business mentoring advice.	Improved business productivity		
Torbay ICT Adoption	To help businesses make investments that will exploit the opportunities of superfast broadband provided by Next Generation Broadband. This activity will focus on both targeted business investment aimed at significantly increasing the GVA of high growth businesses in Torbay by maximising the opportunities that will arise with the roll out of NGB as well as demand stimulation and basic ICT skills.	 200 businesses assisted Improved business productivity 	£868,500	EU Funding
Barton Landfill	Site currently a heavily contaminated former land fill. Project to promote a sports pitch scheme with ancillary employment.	 Employment opportunity / Sports Opportunity or a combination of both 'Brown Field' development of a problem site Potential capital receipt if 	To be confirmed	Public & private sector to be identified

		employment useSubstantial employment generation if employment		
Claylands	Employment opportunity to provide a range of unit sizes to support local business expansion and inward investment. Scheme would require substantial infrastructure works to include land stabilisation, remediation and highways access.	 Employment opportunity Support local business expansion and inward investment Focus for grant applications A tool to advance town centre redevelopment through strategic relocation 	£1.75m for highways access, surveys, estate road, site preparation. Build costs inc fees (excluding finance) = £6.1 m (B1 / B2 industrial) or £22.5 m (B1 office).	Growing Places Fund
Old Mill Road	Proposed scheme to refurbish, refit and enhance the existing school on Old Mill Road to provide business start up accommodation with high grade sustainable and energy efficiency features. Demolition of external classrooms and rebuild 250 m2 B1 business unit / workshop.	 Support the Local Centre Catalyst for regeneration 	Approx £600k	Private sector

Sustaining the core economy

Retaining investment and strength in the core sectors of the economy is critical to the economic performance of an area. This often means ensuring that the connectivity and accessibility of the place is optimised and the quality of life for workers and businesses is enhanced. As global and national competition for investment intensifies Torbay needs to ensure it provides attractive locations to enable investment, and a distinctive offer to promote the area.

Project Name	Description	Likely Outcomes	Scheme Cost	Potential Funding Source
Create Northern Arm breakwater in Brixham.	This project would consist of the construction of a Northern Arm Breakwater in Brixham, this would enclose the open water area of the outer harbour to provide calmer wave conditions and a safer harbour in all weather conditions, this would allow for increased use by existing users and development of further leisure opportunities (including additional marina facilities)	 Increase the useable water space in Brixham harbour for leisure and commercial use. Provision of shoreside space for a variety of employment uses, particularly marine engineering. 	£30,000,000	Public Works Loan Board & other public sources to be identified Private sector
Development of a Fish Processing Park (FPP).	Brixham is home to a productive fishing fleet – one that lands the highest value of catch in England (£21.7m). At present little value is added to the catch locally and the project aims to address this by expanding the	 Increased retention of the proceeds of the fishing industry locally. Improved branding of Torbay fish. Increased employment in the fisheries sector. 	To be confirmed	EU Funding Fisheries Fund

	existing fish processing capacity and developing a purpose built Fish Processing Park (FPP).			
Torquay Town Centre	A town centre regeneration scheme to attract higher order retailers to Torquay.	 Revitalise Town Centre Arrest Retail leakage to Exeter, Plymouth, Newton Abbot & the Willows Place changing transformation Enhance visitor experience / boost to tourism Quality of life improvements to residents / Pride in the Bay 	£200M+	Public & private sector to be identified
Station Lane	Multi interest town centre regeneration and public realm improvement scheme following the Paignton Library scheme and Station Square improvements. Includes, the fundraising, renovation and restoration of the Paignton Picture House with the Devon Historic Building Trust and National Trust. Redevelopment to include pavilion retail, Bar café, Hotel, sheltered housing, residential. Improvements to the transport infrastructure.	 Public realm improvements including the establishment of the Paignton Town square and Station square. Restoration of a grade II* heritage cinema. EH building at risk, providing an important visitor facility and attraction. Catalyst for regeneration. Investment in deprived ward Improved transport infrastructure 	To be confirmed	Public & private sector to be identified
Brixham Town Centre	Support development of a town centre regeneration scheme	Revitalise Town CentreImproved infrastructure	£20m	Private sector funded

Redevelopment	within Brixham.			
Torquay Harbour Extension	Extend Haldon Pier by approximately 300m to the SW and dredge the seabed to allow cruise ships to berth alongside the inner face of the new harbour wall. Additional alongside berthing at Princess Pier and a possible location for the fast ferry terminal. Pontooning the inner harbour and creating additional marina berths by the existing marina. Additional car parking at Beacon Quay and proposals to consider a new dinghy platform off Haldon Pier by Living Coasts.	 Cruise ships and fast ferries to Torquay and Torbay Supporting existing local businesses with increased tourism Employment opportunities Income from marina extension and inner harbour pontooning Increased business rates from the marina extension Berthing fees from cruise ships Additional car park income 	To be confirmed	Public & private sector to be identified
Torquay Pavilion & Marina Car Park	To retain the existing car park and build a 4* + hotel and private, open market apartments above, with cafes, restaurants and a small element of retail, all at ground floor fronting the inner harbour. To improve the public realm adjacent to the inner harbour. To repair the structure of the Pavilion and refurbish it to include the public areas of the	 Year round employment at the hotel, cafes, restaurants Extending the hotel offer in Torbay with a 4*+ hotel Adding to the local economy Restoring the Pavilion and creating a viable use for the building Improving the build environment along the inner harbour and masking the car park Improving the public realm by the inner harbour, Fish Quay and in front 	£20-25m	Private Sector

	hotel (reception, bar, restaurant, spa). Landscaping and car parking within Cary Green, retaining Peaceful Cottage and the ziggurat.	 of the Pavilion Creating an active frontage along the inner harbour Extending Torquay's restaurant offer, esp. evening offer around the harbour Retaining current levels of income (rent) to the authority 		
Supporting and developing skills in marine sectors	A number of skills gaps have been identified in marine sectors across Torbay including within the fishing industry. A project building on investment by South Devon College to develop marine based provision, including a marine centre of excellence to support all sub sectors is proposed to support this (this would link with other key developments such as the planned centre of excellence for water sports). Marine science is an underdeveloped sector within Torbay. The location of Astra Zeneca within Torbay presents an opportunity to build the marine science sector and develop a health corridor running from Exeter through Torbay to Plymouth and	 Encourage marine businesses to take on apprentices Test feasibility of a marine science field station. Establish marine biology courses Promote Geopark marine environs Encourage work based diplomas Create greater community involvement in watersports through support for volunteering. The development of knowledge infrastructure such as field stations and higher education provision will help create the conditions for growth in the marine science sector in the future.	To be confirmed	To be identified

	encompassing the Peninsula Medical school and Devon's two universities.			
Maximise benefits of the Marine Energy Park and renewable energy opportunities	The importance of renewable energy continues to grow, and Torbay is well placed to explore the potential of this.	Continued exploration of the opportunities available for Torbay's businesses as part of the South West Marine Energy Park.	To be confirmed	To be identified
Development of activity sports (rock climbing, coast steering etc).	This project would create Integration of maritime leisure activities into generic brand/marketing activities, competition for water sports, events from other destinations that have better facilities and are prepared to 'pay more and provide more for free'		To be confirmed	To be identified
English Riviera Tourism Academy	The 2010-2015 Tourism Strategy for Torbay outlines the importance of tourism and leisure as a priority sector for development. One of the key actions from the Strategy to enable growth is to encourage all tourism businesses to take part in quality training programmes to improve customer service and quality.	To create a well developed training programme to develop the skills in the tourism sector in support of higher level skills and the Council's objectives for the sector.	£1,000,000	Coastal Communities Fund

Clennon Valley	Procurement of replacement or refurbished sports facilities at Clennon Valley. Potential for additional tourism and leisure facilities.	 Employment opportunity Support local tourism offer Provide improved sporting facilities for residents 	To be confirmed	Private sector
Brixham Coastguard Station	The Coastguard station will cease operations in 2014. It is a landmark building on the harbourside in Brixham which has been identified as a potential all weather tourist attraction such as a heritage centre or marine science facility. This project will explore potential uses for the station and how it can best be used in future.	 Identification of preferred use for Coastguard Station Creation of an all weather tourist attraction with wider benefits for Brixham 	To be confirmed	Public & private sectors to be identified
Public sector 'hub'	Development of a proposition for inward investors, which could include national Government relocations.	Opportunity to create skilled jobsIncreased prominence of Torbay	To be confirmed	To be identified

Raising skill levels & creating opportunities for all

Skills are a critical driver of competitiveness and productivity. Skilled workers are more readily employed, and once at work are more productive and have the capability to take on more complicated and productive tasks. Conversely, low educational attainment and skills levels are often cited as one of the principal reasons for productivity gaps between different areas of Great Britain, and between Britain and other countries.

Project Name	Description	Likely Outcomes	Scheme Cost	Potential Funding Source
Key sector workforce development programme	The project is to assess the employer demand for technical skills, support delivery, and stimulate the continued development of the KIS workforce. This will encompass an audit of the skills gaps and specific skills requirements of Torbay's priority sectors.	 Current skills gaps/requirements identified. Appropriate programme developed to meet employer need. 	£1,000,000	EU Funding
Asset Based Community Development	Building on a successful pilot the ABCD project aims to reach marginalised residents in their own communities; unlocking talent and mobilising individual and community skills and assets. The project will be community led with community connectors supporting people to develop co-operatives and social enterprises	 Increased employment in deprived areas Better connected and engaged communities Increased uptake of training 	£200,000	Coastal Communities Funding (secured)

Apprenticeship Development	Small businesses are not always aware of the advantages of hosting apprentices or how to get the most out of them. This project will offer an enhanced apprentice scheme, including funding, enabling employers to take on a Level 2 or Level 3 apprentice to help grow their business	 Increased numbers of apprenticeships in key sectors Better understanding by businesses of the role of apprentices 	£471,000	Coastal Communities Funding
Torbay Works	An encompassing brand under which all back to work support and provision is promoted, providing a one-stop 'shop' of information, advice, guidance and support for providers and clients alike Provision under the banner would be delivered cost- effectively through existing funding streams and allocations	 Co-ordinator role developed Torbay Works brand developed with partner agencies delivering to relevant objectives Recognition by external agencies as the 'one stop shop' for information within this agenda Creation of Torbay Works website/webpages. Delivery of a successful all-round campaign Reduction in local unemployment Promotion of local jobs, matching employers with good quality locally- based candidates Showcasing the broad-range of excellent skills in the area 	TBC	Utilising existing funding streams and allocations the SFA adult funding budget and DWP back to work provision Potential Jobcentre Plus support through secondment opportunities and/or flexibilities

				funding for initial project creation. Future LEP & EU funding
Improve links between businesses and schools	Feedback from local employers suggests school leavers are not always employment ready. This project aims to improve links between schools and businesses to ensure young people have the skills needed to secure employment.	Reduced youth unemployment		Public sector to be identified
Social Enterprise Development	Support development of Torbay SEN.	 Perform a mapping exercise to identify local social enterprises Share information Facilitate development of commercial opportunities amongst the social enterprise sector Enable more collaborative working Encourage learning and sharing of expertise Provide a forum for discussion at regular meetings Provide ongoing business support to enable social enterprise development 	£30,000	£10,000 Awards for All Funding secured TBC
Employer Engagement	Building a programme of TDA run events which complement	Quarterly breakfast events heldAverage 50 businesses in attendance	£10,000	TDA

Events	existing provision, involving key partner agencies, and delivered to business Events will be themed, focussing on key areas of Employment and Skills support and provision and/or specific issues that may be affecting businesses locally	 Improved business understanding of local provision and support available 		
Attracting and retaining higher level skills	Higher Level Skills (HLS) are an essential component of a productive and innovative economy. Torbay possesses no substantial indigenous HE and so does not 'generate' HLS. The Bay then is in the position that, in order to raise HLS, it must first attract and then retain graduates.	 Increased awareness of opportunities available to higher level graduates. A creation of jobs to accommodate those qualified in higher level skills. Access to local learning and training. Advertisements through businesses of available positions. 	£499,400	EU Funding
Graduate Milk Round	This activity would work to identify businesses recruiting graduates currently or where graduate level talent would help that business grow. By identifying those businesses the Universities can be engaged and opportunities in those local firms can be promoted.	Improved skills in the workforce	To be confirmed	Public sector to be identified

Nurturing the knowledge economy

There is growing understanding of the strengths and weaknesses of the local economy in relation to the representation of businesses across sectors of the economy. Manufacturing and hi tech related businesses remain important components of the local economy and offer the opportunity for future growth if supported in the correct way.

Project Name	Description	Likely Outcomes	Scheme Cost	Potential Funding Source
Virtual Electronics and Photonics Innovation Centre (EPIC)	To develop and facilitate the Electronics and photonics sectors in innovation centres across Torbay. To provide support where needed for growth, exportation, commercialisation, grants for funding and provision of space for technical/product development also to provide Links to graduate internships and higher level apprenticeships.	 An innovation advisor would be employed by TDA, working closely with the existing (TDA funded) business advisor to ensure joined up diagnostic and referral. The role would be responsible for developing the activities of the Hi Tech forum, undertaking diagnostic and business reviews, and referring businesses to professional expertise and advice, as well as facilitating links with the knowledge base in the region to foster collaborative innovation and R&D activity. Potentially this could include an innovation voucher scheme, providing a subsidy to businesses that require specific professional expertise or research support. 	£837,000	EU Funding Technology Strategy Board
Torbay Knowledge Access Partnership	Access to the research and knowledge to HEIs with national	• To work with Universities South West and other regional partners to	£436,900	EU Funding

(ТКАР)	and international research strengths aligned to its key sectors for businesses.		 investigate the potential for a wider Programme. To review the UK Partnership Contract to establish Programme fit across the CSF funds. To develop the evidence base (number of KTPs in Torbay, demand for KT approach etc). To examine alternative funding opportunities. 		
Awareness Raising Amongst & Retention of Younger People as a prospective career in the Advanced Electronics, Hi Tech Engineering sectors.	This would develop and deliver marketing activity and physical visit programme into schools and colleges. Key Hi Tech Forum members would visit schools to outline their company, the sector and the forum. This would increase awareness of the strength of the sector locally, retain our brighter stars and encourage/aspire students to attain the necessary qualifications and skills to succeed in a career closer to home.		 Increased engagement between schools and the business community in Torbay Increased awareness from careers staff and young people of the job opportunities and careers available locally 	To be confirmed	Public sector to be identified
Employer Ownership of Skills	The Employer Ownership of Skills (EOS) pilot is a government initiative aimed at	•	Route into employment in the hi tech sector Greater engagement between	£1,000,000	Bid submitted

	encouraging employers in taking the lead with developing solutions to skills gaps. The TDA is working with the Hi Tech Forum and South Devon College in developing an application to the fund to deliver solutions to skills issues identified by the sector.	 businesses and schools Improved careers advice Apprenticeships which meet the need of local hi tech sector businesses Graduate recruitment programme High tech sector businesses taking ownership of the skills agenda for their sector Improved retention of younger people Greater awareness of the employment opportunities created by high tech sector businesses 		
Medical Technology Sector Development	The population demographics, reputation of Torbay hospital and existing hi tech businesses mean we are well positioned to grow the medical and healthcare technology sectors. Specific opportunities which should be explored include development of a medical technology cluster linked to the research and innovation opportunities available at Torbay hospital. Further work to test and develop new models of care and collaboration between the hi tech and healthcare sectors.	 Increased innovation Increased productivity through higher paid jobs Better links to other research institutions Establishment of a gateway into the health services, providing access for business to clinicians, researchers and other experts and decision makers for local businesses 	£150,000	EU Funding – Smart Specialisation
Marine sector	The marine economy sector is	• An increase in the number of	£100,000	Public sector

development growing across the South Wes and Torbay has a foundation that can be developed particularly in marine leisure bu extending into engineering, science and aquaculture. This area of work will	 businesses operating in the marine economy. An increase in the number of people employed in the marine economy. An increase in the proportion of people employed all year round in the marine economy. An improvement in the productivity of existing marine economy businesses 	
--	---	--

Monitoring

The success of the strategy plan will be measured by progress against the actions set out above and the outcomes associated with the actions and projects. Ultimately the key indicator for success of the plan will be job creation.

- Create 1900 gross new jobs by 2015
- Develop Torbay as a vibrant economy with its Gross Value Added increasing faster than the regional average by 2020
- Raise residents wage rates to 90%% of the South West average by 2020
- Sustain improvements in the skills attainment of local people
- Secure investment to support delivery of the strategy and its action plan

Other relevant indicators will include

- An increase in exports/export ready businesses
- A reduction in the number of individuals Not in Employment Education or Training/18-24 year old unemployed
- Businesses assisted
- Improved business rate level for Torbay Council

The indicators and performance measured against them will be reviewed regularly to ensure the strategy remains a relevant and live document which clearly articulates the needs of the Torbay economy.